

Address:	28 Mary Street, Mount Lofty
Noise Complaints Contact:	George Leslie Noel Hill
Noise Complaints Contact Number:	(07) 4626 3551
Noise Complaints Contact Email:	glnhill1@gmail.com
Noise Complaints Procedure	<p>1. Initial Contact - In the instance of a noise complaint, the complainant should reach out to the Noise Complaints Contact via the dedicated Noise Complaints Contact Number or Email.</p> <p>2. Detailed Voice Message - The complainant is encouraged to leave a detailed, recorded voice message or email containing the following information:</p> <ul style="list-style-type: none"> • Date and time of the noise event. • Nature of the noise complaint. • Explanation of why the complainant finds the noise unreasonable and/or intrusive. • Contact details for the complainant. <p>This information collectively forms a compliant complaint.</p> <p>3. Investigation - Upon receiving a compliant complaint, the Noise Complaints Contact commits to initiating an investigation within 24 hours or within a timeframe mutually agreed upon with the complainant.</p> <p>4. Compliant Complaints Register - All details of the compliant complaint and the results of the subsequent investigation are recorded in a Compliant Complaints Register. This register ensures transparency and accountability in the resolution process.</p> <p>5. Communication of Results - Following the investigation, all reasonable efforts are made to communicate the results to the complainant promptly. This communication may occur in person, in writing, or electronically (via email, text message, etc.).</p>